



Newsletter July 2021

New seat Woldring Location almost finished

It is summer! Time to enjoy the beautiful weather and cool off in high temperatures. For this you do not have to leave the Woldring location this summer. On the waterfront of the housing complex we are working hard to create a new relaxation area. From your apartment directly to the water or tan in the sun, it will all be possible at Reitdiep. We are very curious about your reactions, so please let us know what you think of our place!



Possibly last update on Blackbook

In the previous newsletter for tenants of the Woldring Location we gave a status update around ROOD's Blackbook. We also urged you to contact us if your complaint is included in the Blackbook and has not yet been resolved. We find it very unfortunate if a tenant is walking around with a problem that we cannot solve because we have no further information.

On this call, no one has come forward with an outstanding complaint. That is why we contacted ROOD a few weeks ago. Indeed, they offered in their Blackbook itself to "link complaint to tenant".

We have still not received a response to our request from ROOD. We therefore assume that all complaints in the Blackbook had already been resolved by the time the book was handed over to us. That is why we are closing this issue for the time being.

If you still have a complaint that was included in the black book, please contact us at verhuur@woldringverhuur.nl stating "Complaint Blackbook". Together we will then see how we can best resolve your complaint.

Free Yes-No stickers

Because of the nuisance with advertising leaflets, we have requested No-Yes stickers for all residents. We have already put these in everyone's mailbox. If you do not wish to receive advertising brochures, we advise you to place this sticker on your mailbox. If necessary, we have spare stickers available at the office.

Communal garbage cans

Waste is waste you would say, so it should not matter in which trash can you leave your household waste. But this is not entirely true. It does matter which type of bin you use and when. Therefore we have listed the main differences.



- Suitable for garbage bags, large quantities of household waste and other residual waste.

- Only accessible to local residents by means of a garbage pass, so also for tenants of the Woldring Location.

- This container therefore holds garbage bags and other waste from your home that is heavier and larger.



- Is a lot smaller in size. Suitable for smaller waste.

- For anyone to use, so ideal for casual passersby or visitors who want to get rid of junk.

- In this garbage can goes small waste if you have been outside and for example at our new seating area by the water.

Hopefully this overview will help against the large amounts of trash bags left in the smaller trash. This is absolutely not done. In fact, this creates extra work and a lot of inconvenience. If you are unsure whether your garbage belongs in the small bin, throw it in the large container just to be sure. Have you lost your card so that you can no longer throw away your waste in the large container? Then you can apply for a new pass at the municipality. For more information, see: <https://gemeente.groningen.nl/huisvuilpas-aanvragen>

Development of welcome booklet

We are working daily to make it as pleasant as possible for (new) tenants to live in our housing. Therefore we are also developing a welcome booklet for new tenants of the Woldring Location. A handy overview with everything new tenants need to know before they come to live here. In other words, a warm welcome.

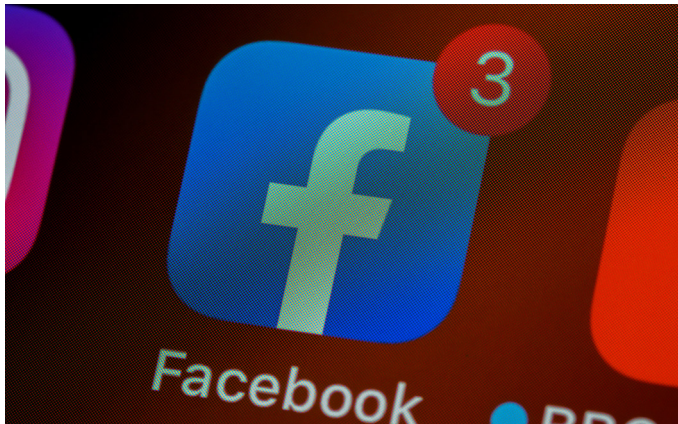
We would like to make this booklet with the help

of our current tenants. That is why we are asking you to think along with us. What would you like to know before you come to live with us? What things should new tenants definitely not forget? Do you have any tips and tricks for moving? Please let us know by sending an email to verhuur@woldringverhuur.nl with the reference "Welcome Booklet". Who knows, your golden tip might end up in the welcome book!

Wanted: residents' stories

Last time we asked if any tenants would like to participate in a new section, the resident stories. Through this way we send another reminder.

This section will consist of two parts. First, we would like to capture on film how you have decorated your apartment. An impression of the atmosphere in our apartments, as it were. You can show how cool your apartment is, because you are proud of your home. On the other hand, there will be a short interview with you about who you are, what you do and why you moved to Groningen in the Woldring Location. This section is for marketing purposes and will be distributed online. For the effort you will receive compensation.



Woldring Verhuur online

Within Woldring Verhuur, important things change just about every day. The most important change for the rental company at the moment is the fact that we are going to put more energy in our online communication. For example, we are going to promote our rental offerings more actively on our online channels and we will be more active with our Google business page. Our website will also receive an update in due course. Keep following us on our channels and leave a review where you can. Your input will help us get much further.

Noise

Did you know that the courtyard can be extremely noisy? Sounds from this plateau reverberate throughout the building. As soon as too much noise is made here, the adjacent apartments are affected.

Unfortunately we hear from our tenants that there is still too much shouting in the courtyard. Especially late at night or on the weekends, it is often the case. We understand the humour of joking after a night

out, but we would like to make it clear to everyone that this is a nuisance to others and we ask everyone to be considerate of their fellow tenants. Let's increase the pleasure of living in the Woldring location together by not causing any more noise pollution in the courtyard. Thank you in advance.