

Dear tenant,

Once again we wish you a warm welcome in your new residence. After the first couple of days of people moving in, there are a few things we want to inform you about.

- The gauges of heating (verwarming) and warm water (tapwater) can be found on your thermostat. To find this, you need to calmly swipe up or down. This way you can navigate through the menu. In case you can not find any gauges, there has been so little consumption that nothing is registered.
- The siphon (part of the drain) that is connected to your bathroom sink can leak due to a manufacturing error of the rubber seal. When this is the case in your bathroom, please inform us about this issue. To prevent leaking water from damaging the rest of the drawers, please place a collection bowl in the bottom drawer.
- Please take note that it is not allowed to park on the Friesestraatweg (only for loading or unloading your car). On the internal parking area, no cars can be left behind during the night. **At this area you can also only park your car for loading or unloading purposes.**
- Today we have had contact about garbage passes with the municipality Groningen. They will most likely send the missing garbage passes tomorrow in your mailbox. At our request the municipality Groningen has opened all 4 underground containers temporarily until all garbage passes have been delivered.
- A large container for paper/cardboard has been placed at the North side of the building (large green container). You can throw away only paper/cardboard in this container. Other large garbage object can be disposed of at the Garbage Station Vinkhuizen, Electronstraat 2. **On the fire department's authority absolutely nothing can be left in the hallways and shared areas of the building!**
- Regarding the kitchen:
  - In case your induction-stove is not working, you need to check 2 things. Firstly the stove-fuse (*fornuisgroep*) on the fuse panel needs to be switched up/on. This is a double switch. When necessary also check whether the plug has been plugged in wall socket by looking under the lower kitchen cabinets. Secondly, your kitchen equipment needs to be suited for induction-cooking.
  - Other defects can be reported directly to the kitchen supplier. An 'ticket' can be created through the link: <http://www.projectkeukens.nu/support/>. It is also possible to scan the QR-code that is present inside one of the kitchen cabinets.
- Please do not forget to remove the red protection plastic from you smoke detector.
- The billing of heat and cooling will be executed through ISTA. Soon you will receive a letter from ISTA about this.
- Some curtain rails have not yet been installed. We are currently trying to organise that everything will be installed as soon as possible. If the rails have not yet been installed in your residence please let us know by e-mail.
- In case you would like an extra key or tag, you can order one. Please note that it may take about one week for us to deliver them to you.
- Extra bicycle parking places and/or scooter places can not be assigned yet. Only when all residence have been rented we know you many extra places we have available.

With kind regards,

Woldring Verhuur